

Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #103
August 1, 2020 – August 28, 2020
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Program Overview

The Restore Louisiana Homeowner Assistance Program is dedicated to helping homeowners affected by the March and/or August 2016 floods repair and restore their damaged homes, or get reimbursed for work already completed. Funding for the Restore Louisiana Homeowner Assistance Program is allocated out of the Department of Housing and Urban Development's (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) Program.

Initially, homeowners were asked to complete a brief survey to gather information about their unmet needs related to the repair or reconstruction of their flooded home. Responses to the survey were then used to determine phased invitations to homeowners to complete a formal application. The deadline to submit the initial survey was October 19, 2018. The deadline to submit the formal application was November 16, 2018.

Homeowners invited to complete the application must also meet the eligibility criteria listed below:

- Owner occupant at time of disaster event
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the March or August 2016 Severe Storms and Flooding events
- Eligible structure type as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 51 disaster declared parishes

Homeowners who qualify and are eligible for assistance may choose one of three solutions based on their progress in the rebuilding process and their capacity to complete the remaining work: Solution 1 (program-managed construction), Solution 2 (homeowner-managed construction), and/or Solution 3 (reimbursement for work already completed). More information about these solutions is available on the [Restore Louisiana website](#).

With 99%* of grant determinations now completed (see Table 2 for more information), the program is largely focused on assisting homeowners with finishing their construction projects. For homeowners who have opted for Solution 1, the program will manage and complete the construction process on their behalf using economy-grade finishes. Homeowners who have opted for Solution 2 will oversee the completion of their construction project or the replacement of their flood-damaged Manufactured Housing Unit (MHU), and the program will monitor the project and disburse eligible grant funding as work is completed in accordance with each homeowner's signed grant agreement and approved scope of work.

Additionally, Restore Louisiana is now working with eligible homeowners whose primary residence is in a floodway as part of the Buyout and Resilient Housing Incentive Program (Solution 4). The application deadline for this program was March 29, 2019. More information about Solution 4 can be found on the [Restore Louisiana website](#).

* Due to SBA duplication of benefits (DOB) grant award adjustments, the "pending determination" population now contains records previously determined to be "Zero Award" that moved back into determination processing based on a new positive award due to SBA DOB being removed as a DOB.

Executive Summary

- 45,440 environmental reviews have been completed, representing 100% of the 45,440 homeowners in Phases I – VI.
 - 45,440 homeowners have been invited to complete applications from Phase I - VI. 37,182 (82%) homeowners have submitted their applications.
 - 36,170 scopes of work have been completed, representing 97% of the 37,182 homeowners that have submitted their application.
 - There have been a total of 17,306 Grant Awards offered to homeowners, amounting to \$672,018,789.90. Of those, 17,223 homeowners have acknowledged their grant agreements, obligating \$667,959,120.32.
 - 14,476 homeowners have completed their housing rehabilitation/reconstruction.
-
- As of August 28, 2020, there were a total of 92,653 appointments held.
 - 377,606 calls were completed by the call center. 247,174 of the completed calls were inbound calls and 130,432 of the completed calls were outbound calls.
 - The Program has completed 0 outreach events for this reporting period. There are no events scheduled for the upcoming month.

Table 1: Outreach Events

Year	# of Events Hosted/ Participated In
2017	131
2018	204
2019	84
2020 (YTD)	2
Total	421

Table 2: Homeowner Program Snapshot

	As of 7/31/20	Monthly Activity	As of 8/28/20	Percentage	
Surveys Recorded				Percentage	
Submitted Surveys	56,262	0	56,262		10/19/2018 deadline
<i>Phase I - VI Subtotal</i>	45,440	0	45,440	81%	
<i>Duplicate Address</i>	4,295	0	4,295	8%	
<i>Not Currently In A Phase (mainly FEMA Minor)</i>	6,527	0	6,527	11%	
Environmental Reviews					
Environmental Reviews Available to Work	0	0	0		
Environmental Reviews Completed	45,440	0	45,440		
Scope of Work: Prospective/Completed					
Scope of Work Available to Work	0	0	0		
Total Scope of Work Completed	36,170	0	36,170		
Applications In Process					
Total Number of Invited Applications	45,440	0	45,440		
Applications Not Available For Grant Determination	0	0	0		11/16/2018 deadline
Applications Available For Grant Determination	45,440	0	45,440		
Pending Grant Determination	80	-6	74	< 0.5%	
Grant Determinations			99% Grant Determinations		
Zero Award	8,552	0	8,552	18%	
Ineligible Determination	13,626	2	13,628	30%	
<i>Ineligible Not Closed by Deadline</i>	650	2	652		
Withdrawn By Applicant	5,876	4	5,880	13%	
Grant Award Offered To Applicant	17,306	0	17,306	38%	
Appeals In Progress	5	-2	3		
Grant Awards					Total Dollars
Grant Awards Offered	17,306	0	17,306		672,018,789.90
Grant Awards Obligated	17,209	14	17,223		667,959,120.32
<i>Solution 1 Only</i>	738	5	743		66,838,376.94
<i>Solution 2 Only</i>	2,609	-2	2,607		110,770,236.80
<i>Solution 3 Only</i>	4,094	11	4,105		125,680,200.23
<i>Solution 3 and 1</i>	2,158	2	2,160		97,279,758.56
<i>Solution 3 and 2</i>	7,610	-2	7,608		267,390,547.79
Disbursements					
Total Disbursements	16,549	79	16,628		606,380,291.89
<i>Solution 1 Only</i>	662	16	678		57,727,090.02
<i>Solution 2 Only</i>	2,185	30	2,215		88,072,663.69
<i>Solution 3 Only</i>	4,076	15	4,091		124,573,898.53
<i>Solution 3 and 1</i>	2,155	2	2,157		92,261,589.35
<i>Solution 3 and 2</i>	7,471	16	7,487		243,745,050.30
Housing Rehabilitation/Reconstruction Complete					
Total Housing Rehabilitation/Reconstruction Complete	14,213	263	14,476		
<i>Solution 1</i>	2,755	23	2,778		
<i>Solution 2</i>	7,373	228	7,601		
<i>Solution 3 Only</i>	4,085	12	4,097		

Completed Appeals

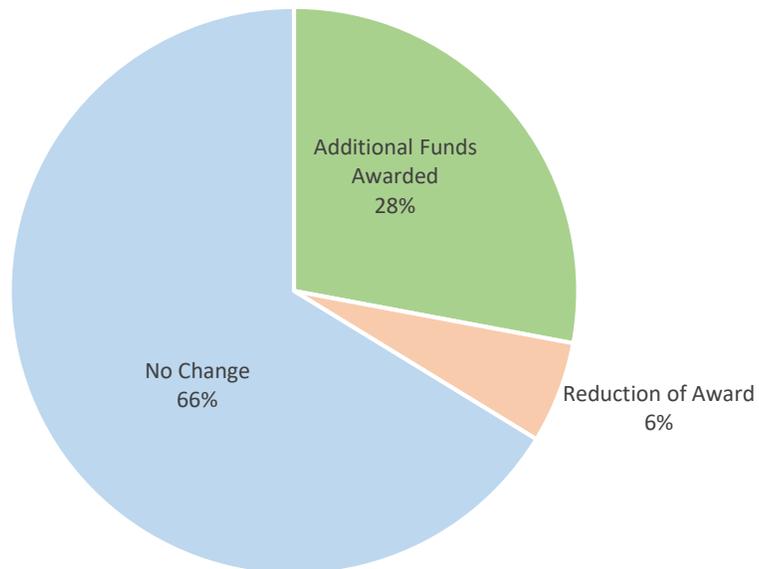
As of August 28, 2020; 6,669 resolved appeals are accounted for in the table below. 3 appeals are currently in process.

Table 3: Status of Appeals

Resolved Cases	Appeals	%	Award Change	Average Award
Additional Funds Awarded	1,293	28%	19,073,613.10	14,751.44
Reduction of Award	262	6%	(2,437,901.14)	(9,304.97)
No Change	2,986	66%		
Total	4,541	100%		

Resolved Cases	Appeals	%
Eligibility Approved	647	30%
Eligibility Denied	1,481	70%
Total	2,128	100%

Figure 1: Award Appeals



Low to Moderate Income (LMI), Senior Adults and Disabled Reported

As of August 28, 2020, there are 19,005 homeowners, 51.11% of the homeowners who submitted applications, that reported their income as low to moderate. There are 13,739 homeowners, 36.95% of the homeowners who submitted applications, that reported they were 62 years of age or older.

Table 4 & 5: Submitted Applications with LMI and Urgent Need Data

Phase	Submitted Applications with LMI Reported	% LMI of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	5,418	99.96%	5,420
Phase Two (II)	6,265	99.92%	6,270
Phase Three (III)	2,053	29.01%	7,076
Phase Four (IV)	2,336	28.80%	8,111
Phase Five (V)	483	44.52%	1,085
Phase Six (VI)	1,083	14.39%	7,524
Undetermined	2	100.00%	2
Not In Phase	1,365	80.58%	1,694
Total	19,005	51.11%	37,182

	Submitted Applications	Percentage
Most Impacted LMI	16,566	44.56%
Most Impacted Urgent Need	17,224	46.32%
LMI	2,439	6.56%
Urgent Need	953	2.56%
Total	37,182	100.00%

Table 6: Submitted Applications with Senior Adult or Disabled Reported

Phase	Submitted Applications with Senior Adults Reported	% Senior Adults of Submitted Applications by Phase	Submitted Applications with Disabled Reported	% Disabled of Submitted Applications by Phase	Total Submitted Applications
Phase One (I)	3,485	64.30%	3,503	64.63%	5,420
Phase Two (II)	4,471	71.31%	3,450	55.02%	6,270
Phase Three (III)	1,347	19.04%	709	10.02%	7,076
Phase Four (IV)	1,667	20.55%	873	10.76%	8,111
Phase Five (V)	190	17.51%	172	15.85%	1,085
Phase Six (VI)	1,935	25.72%	1,109	14.74%	7,524
Undetermined	1	50.00%	2	100.00%	2
Not In Phase	643	37.96%	1,335	78.81%	1,694
Total	13,739	36.95%	11,153	30.00%	37,182

*A Senior Adult is anyone 62 years of age or older.

LMI/Most Impacted Parish Data for Obligated/Disbursed Grants

Table 7: Obligated/Disbursed Grants LMI/Most Impacted Data

	Obligated Grants			Disbursed Grants		
	Count	Total Dollars	Percentage	Count	Total Dollars	Percentage
Total Grants	17,223	667,959,120.32		16,628	606,380,291.89	
LMI	8,585	368,373,857.44	55.2%	8,251	330,377,456.08	54.5%
Urgent Need	8,638	299,585,262.88	44.8%	8,377	276,002,835.81	45.5%
Most Impacted Parishes	16,228	617,627,933.34	92.5%	15,700	564,188,250.44	93.0%
LMI	7,945	334,344,319.67	50.1%	7,662	302,282,034.69	49.9%
Urgent Need	8,283	283,283,613.67	42.4%	8,038	261,906,215.75	43.2%
Other Parishes	995	50,331,186.98	7.5%	928	42,192,041.45	7.0%
LMI	640	34,029,537.77	5.1%	589	28,095,421.39	4.6%
Urgent Need	355	16,301,649.21	2.4%	339	14,096,620.06	2.3%

Demographics for Obligated Applications

Table 8: Obligated Applications by Race

Race (Self-Reported)	Obligated Applications	Percentage
American Indian/Alaska Native	19	0.11%
American Indian/Alaska Native and White	38	0.22%
American Indian/Alaskan Native/Black-African American	24	0.14%
Asian	331	1.92%
Asian and White	27	0.16%
Black/African American	6,383	37.06%
Black/African American and White	125	0.72%
Native Hawaiian/Other Pacific Islander	18	0.10%
Other Multi-Racial	282	1.64%
White	9,906	57.52%
A Race was not provided	70	0.41%
Total	17,223	100.00%

Housing Assistance Center Activity (HAC)

Table 9: Housing Assistance Center Activity

Activity	As of 7/31/2020	Monthly Activity	As of 8/28/2020
Appointments			
Total Number of Appointments	97,118	0	97,118
<i>Walk-ins</i>	60,852	0	60,852
<i>Scheduled</i>	36,266	0	36,266
<i>Held at office</i>	31,183	0	31,183
<i>Home visit</i>	618	0	618
<i>Cancelled</i>	3,040	0	3,040
<i>No Show</i>	1,425	0	1,425
Housing Assistance Center Details			
Baton Rouge			
<i>11100 Mead Rd (8AM-5PM, Monday through Friday)</i>			
Total Number of Appointments	65,691	0	65,691
<i>Walk-ins</i>	45,245	0	45,245
<i>Scheduled</i>	20,446	0	20,446
<i>Held at office</i>	17,766	0	17,766
<i>Home visit</i>	250	0	250
<i>Cancelled</i>	2,017	0	2,017
<i>No Show</i>	413	0	413
Hammond			
Total Number of Appointments	18,406	0	18,406
<i>Walk-ins</i>	11,428	0	11,428
<i>Scheduled</i>	6,978	0	6,978
<i>Held at office</i>	5,387	0	5,387
<i>Home visit</i>	349	0	349
<i>Cancelled</i>	577	0	577
<i>No Show</i>	665	0	665
Lafayette			
Total Number of Appointments	7,493	0	7,493
<i>Walk-ins</i>	1,860	0	1,860
<i>Scheduled</i>	5,633	0	5,633
<i>Held at office</i>	5,221	0	5,221
<i>Home visit</i>	7	0	7
<i>Cancelled</i>	296	0	296
<i>No Show</i>	109	0	109
Monroe			
Total Number of Appointments	5,528	0	5,528
<i>Walk-ins</i>	2,319	0	2,319
<i>Scheduled</i>	3,209	0	3,209
<i>Held at office</i>	2,809	0	2,809
<i>Home visit</i>	12	0	12
<i>Cancelled</i>	150	0	150
<i>No Show</i>	238	0	238

Call Center Activity

Table 10: Call Center Activity

Activity	As of 7/31/2020	Monthly Activity	As of 8/28/2020
Call Center			
Total Calls	391,669	1,465	393,134
<i>Total Calls Abandoned</i>	15,429	99	15,528
<i>Abandoned %</i>	3.94%	0.01%	3.95%
<i>Total Calls Processed</i>	376,240	1,366	377,606
<i>Inbound</i>	246,098	1,076	247,174
<i>Outbound</i>	130,142	290	130,432
Completed Inbound Calls Details			
Total Inbound Calls Completed	246,098	1,076	247,174
Average Wait Time	1.57 min		1.57 min
Average Call Time	5.13 min		5.12 min
<i>Program Inquiry</i>	62,588	177	62,765
<i>Surveys Status Update</i>	4,498	0	4,498
<i>Surveys Completed</i>	10,352	0	10,352
<i>Case Manager Request</i>	32,539	43	32,582
<i>Application Status Update</i>	79,543	241	79,784
<i>Application In Progress</i>	1,107	1	1,108
<i>Application Submitted (Pending Document Upload)</i>	6,545	0	6,545
<i>Applications Completed</i>	290	0	290
<i>Damage Assessment Inquiry</i>	2,288	0	2,288
<i>Award Acknowledgement Inquiry</i>	3,218	3	3,221
<i>Construction Inquiry</i>	10,158	249	10,407
<i>Appeals</i>	5,258	104	5,362
<i>Outbound Project</i>	99	0	99
<i>Invalid Number/ No Answer / Busy / Left Message</i>	14,392	29	14,421
<i>Call Transferred</i>	13,223	229	13,452
Completed Outbound Calls Details			
Total Outbound Calls Completed	130,142	290	130,432
Average Call Time	1.59 min		2.00 min
<i>Program Inquiry</i>	6,905	24	6,929
<i>Survey Status Update</i>	3,475	0	3,475
<i>Surveys Completed</i>	1,060	0	1,060
<i>Case Manager Request</i>	1,168	2	1,170
<i>Application Status Update</i>	21,265	136	21,401
<i>Application In Progress</i>	102	13	115
<i>Application Submitted (Pending Document Upload)</i>	750	0	750
<i>Applications Completed</i>	55	0	55
<i>Damage Assessment Inquiry</i>	15	0	15
<i>Award Acknowledgement Inquiry</i>	98	0	98
<i>Construction Inquiry</i>	1,052	25	1,077
<i>Appeals</i>	605	26	631
<i>Outbound Project</i>	7,406	16	7,422
<i>Invalid Number/ No Answer / Busy / Left Message</i>	42,894	22	42,916
<i>Call Transferred</i>	43,292	26	43,318

APPENDIX A

Table 11: Submitted Applications and Grants Offered by Louisiana House Districts

House District	Application Count	Offered Count	House District	Application Count	Offered Count	House District	Application Count	Offered Count
1	49	17	36	2	0	71	4,118	1,874
2	27	0	37	69	16	72	1,494	368
3	16	1	38	110	42	73	926	355
4	49	11	39	116	36	74	223	60
5	13	2	40	117	42	75	234	54
6	2	0	41	164	56	76	20	5
7	30	8	42	225	83	77	154	47
8	13	0	43	325	160	78	0	0
9	91	28	44	52	7	79	0	0
10	100	34	45	90	31	80	0	0
11	38	6	46	150	56	81	1,652	677
12	69	17	47	345	118	83	0	0
13	46	13	48	410	229	84	0	0
14	250	92	49	227	76	85	0	0
15	42	17	50	1	0	86	574	186
16	383	114	51	0	0	88	2,200	845
17	813	312	52	0	0	89	1	0
18	89	23	53	0	0	90	7	0
19	236	74	54	0	0	91	0	0
20	63	14	55	0	0	92	0	0
21	46	8	56	0	0	93	0	0
22	96	28	57	0	0	94	0	0
23	63	15	58	188	49	95	1,840	988
24	69	30	59	509	215	96	350	107
25	5	0	60	53	21	97	0	0
26	18	1	61	1,142	531	98	0	0
27	16	8	62	432	189	99	0	0
28	49	11	63	718	358	100	0	0
29	1,295	789	64	2,577	1,329	101	4,420	3,047
30	9	2	65	4,382	2,330	102	0	0
31	795	418	66	1,219	489	103	0	0
32	31	12	67	102	20	104	5	0
33	43	22	68	52	18	105	0	0
34	21	2	69	152	48	Unknown	0	0
35	5	0	70	55	15	Total	37,182	17,306

Table 12: Submitted Applications and Grants Offered by Louisiana Senate Districts

Senate District	Application Count	Offered Count
1	31	5
2	248	73
3	0	0
4	0	0
5	0	0
6	6,557	3,121
7	0	0
8	0	0
9	0	0
10	0	0
11	588	209
12	1,626	428
13	7,172	3,469
14	1,351	621
15	7,850	4,896
16	364	149
17	744	267
18	4,257	1,682
19	0	0
20	0	0
21	32	4

Senate District	Application Count	Offered Count
22	601	197
23	1,191	653
24	333	78
25	240	73
26	947	386
27	26	2
28	233	87
29	96	21
30	151	72
31	115	34
32	184	50
33	508	170
34	1,144	396
35	165	51
36	188	55
37	59	16
38	63	16
39	118	25
Unknown	0	0
Total	37,182	17,306

APPENDIX B

Table 13: FEMA Verified Loss (FVL), Submitted Surveys and Submitted Applications by Parish

Parish	FVL Count	Survey Count	Application Count
Acadia	1,531	583	306
Allen	75	23	14
Ascension	6,353	4,508	3,070
Avoyelles	274	138	49
Beauregard	113	56	22
Bienville	209	60	25
Bossier	607	298	140
Caddo	589	321	169
Calcasieu	266	209	104
Caldwell	154	62	37
Catahoula	72	21	7
Claiborne	208	57	24
De Soto	141	80	50
East Baton Rouge	24,248	21,422	15,536
East Carroll	237	54	32
East Feliciana	617	304	193
Evangeline	522	149	78
Franklin	58	29	13
Grant	280	83	45
Iberia	1,478	689	343
Iberville	357	159	96
Jackson	74	13	4
Jefferson Davis	508	137	65
Lafayette	4,753	2,870	1,654
LaSalle	73	31	17
Lincoln	152	41	22

Parish	FVL Count	Survey Count	Application Count
Livingston	15,892	11,529	8,105
Madison	85	57	29
Morehouse	1,005	354	210
Natchitoches	598	173	83
Ouachita	3,418	2,276	1,366
Pointe Coupee	444	182	79
Rapides	145	93	39
Red River	46	18	8
Richland	445	154	87
Sabine	100	64	19
St. Helena	976	591	374
St. James	162	107	52
St. Landry	1,615	468	236
St. Martin	1,301	569	296
St. Tammany	1,057	480	270
Tangipahoa	6,183	4,427	2,689
Union	399	111	68
Vermilion	1,786	1,012	526
Vernon	306	102	54
Washington	1,222	510	267
Webster	525	136	73
West Baton Rouge	110	40	12
West Carroll	336	84	47
West Feliciana	154	77	48
Winn	181	54	23
Total	*82,440	56,065	37,175

* 82,440 with FVL: 57,244 FEMA Major/Severe; 25,196 FEMA Minor

Ineligible Parishes		
Parish	Survey Count	Application Count
Assumption	9	1
Cameron	0	0
Concordia	7	2
Jefferson	22	1
Lafourche	5	1
Orleans	56	0
Plaquemines	4	1
St. Bernard	1	0
St. Charles	3	0
St. John the Baptist	34	0
St. Mary	49	1
Tensas	2	0
Terrebonne	5	0
Total	197	7

APPENDIX C

Table 14: Grant Awards by Parish

Parish	Grant Awards Offered Count	Grant Awards Offered Amount	Grant Awards Obligated Count	Grant Awards Obligated Amount	Disbursed Count	Disbursed Amount
Acadia	116	\$5,803,166.21	116	\$5,847,917.82	107	\$4,614,691.80
Allen	4	\$114,411.96	4	\$114,411.96	4	\$114,411.96
Ascension	1,170	\$44,885,868.90	1,167	\$44,809,227.17	1,131	\$41,601,230.95
Avoyelles	11	\$630,435.18	11	\$630,435.18	10	\$505,175.27
Beauregard	9	\$484,979.87	9	\$484,979.87	9	\$358,316.25
Bienville	8	\$309,395.41	8	\$309,395.41	8	\$294,213.35
Bossier	38	\$1,616,668.00	37	\$1,553,415.84	32	\$1,260,241.25
Caddo	38	\$2,270,356.27	38	\$2,270,356.27	35	\$1,665,317.27
Calcasieu	37	\$1,583,643.18	37	\$1,583,643.18	35	\$1,324,650.52
Caldwell	11	\$590,852.71	10	\$558,623.63	9	\$520,646.85
Catahoula	1	\$230,600.59	1	\$230,600.59	1	\$230,600.59
Claiborne	3	\$114,041.49	3	\$114,041.49	3	\$114,041.49
Concordia	2	\$71,670.49	2	\$71,670.49	2	\$71,670.49
De Soto	23	\$842,216.40	23	\$842,216.40	23	\$789,009.94
East Baton Rouge	8,663	\$324,680,353.08	8,629	\$323,198,149.76	8,355	\$294,219,292.26
East Carroll	8	\$386,866.66	8	\$386,866.66	8	\$386,866.66
East Feliciana	85	\$3,644,116.24	85	\$3,644,116.24	77	\$3,146,965.14
Evangeline	38	\$1,529,012.12	38	\$1,529,012.12	37	\$1,405,926.69
Franklin	1	\$45,000.00	1	\$45,000.00	1	\$45,000.00
Grant	9	\$589,219.46	9	\$589,219.46	8	\$443,135.87
Iberia	90	\$3,833,513.05	90	\$3,882,557.57	88	\$3,251,910.56
Iberville	38	\$2,055,520.62	38	\$2,055,520.62	35	\$1,583,031.75
Jefferson Davis	15	\$1,094,079.71	15	\$1,094,079.71	14	\$1,039,941.44
Lafayette	836	\$26,353,790.41	833	\$26,175,597.55	820	\$24,257,237.93
LaSalle	6	\$295,945.84	6	\$295,945.84	6	\$290,670.05
Lincoln	5	\$266,923.95	5	\$266,923.95	4	\$204,476.20
Livingston	3,848	\$149,244,099.37	3,826	\$147,709,920.70	3,707	\$136,532,453.43
Madison	1	\$57,405.95	1	\$57,405.95	1	\$57,405.95
Morehouse	63	\$3,721,768.37	62	\$3,586,265.51	59	\$3,067,899.22
Natchitoches	26	\$1,629,901.63	26	\$1,629,901.63	24	\$1,201,783.57
Ouachita	501	\$19,585,365.55	496	\$19,482,079.93	470	\$17,253,268.05
Plaquemines	1	\$59,601.95	1	\$59,601.95	1	\$59,601.95
Pointe Coupee	20	\$1,348,795.46	20	\$1,348,795.46	15	\$546,531.94
Rapides	9	\$711,937.60	9	\$711,937.60	9	\$625,745.77
Red River	4	\$232,678.00	4	\$232,678.00	3	\$137,287.97
Richland	28	\$2,029,389.84	26	\$1,951,233.33	24	\$1,618,859.39
Sabine	3	\$130,373.93	3	\$130,373.93	2	\$85,897.29
St. Helena	84	\$4,291,591.26	82	\$4,185,591.55	78	\$3,819,511.64
St. James	9	\$513,038.06	9	\$513,038.06	8	\$471,228.66
St. Landry	67	\$3,501,958.63	65	\$3,369,974.58	57	\$2,874,386.06
St. Martin	105	\$5,278,084.65	105	\$5,295,034.37	100	\$4,464,116.01
St. Tammany	86	\$3,306,812.99	86	\$3,306,812.99	80	\$2,894,417.89
Tangipahoa	828	\$34,290,723.35	823	\$34,120,368.06	789	\$31,834,312.55
Union	19	\$567,839.64	19	\$567,839.64	19	\$551,130.59
Vermilion	191	\$8,280,908.39	189	\$8,133,770.75	182	\$7,333,907.21
Vernon	27	\$1,264,528.39	27	\$1,264,528.39	26	\$1,169,630.52
Washington	63	\$4,775,384.54	63	\$4,844,088.61	59	\$3,647,438.37
Webster	25	\$1,285,337.63	25	\$1,285,337.63	23	\$1,165,266.01
West Baton Rouge	2	\$103,805.62	2	\$103,805.62	2	\$103,805.62
West Carroll	14	\$703,970.99	14	\$703,970.99	13	\$589,863.71
West Feliciana	11	\$446,817.22	11	\$446,817.22	10	\$364,445.74
Winn	6	\$334,023.09	6	\$334,023.09	5	\$171,424.25
Total	17,306	\$672,018,789.90	17,223	\$667,959,120.32	16,628	\$606,380,291.89

APPENDIX D

In 2016, after Gov. John Bel Edwards sought federal flood recovery funding for Louisiana, Congress provided three appropriations of Community Development Block Grant-Disaster Recovery funds for nationwide recovery from several disasters. These funds were allocated by the U.S. Department of Housing and Urban Development to various states. HUD allocated \$437.8 million from the first appropriation, \$1.2 billion from the second appropriation and \$51 million from the third appropriation to Louisiana. Below is a summary of the funding requested, appropriated, and allocation across Restore Louisiana programs.

Figure 2: Requested Assistance

PROGRAM AREA	2016 SEVERE STORMS & FLOODING: FIRST & SECOND ALLOCATIONS	THIRD ALLOCATION	TOTAL PROGRAM BUDGETS	TOTAL CONGRESSIONAL REQUEST	APPROXIMATE UNMET NEED GAP
HOMEOWNER ASSISTANCE PROGRAM	\$1,293,693,120	\$37,470,799	\$1,331,163,919	\$2,667,800,000	\$1,336,636,081
RENTAL HOUSING	\$130,000,000	\$4,163,422	\$134,163,422	\$180,000,000	\$45,836,578
INTERIM MORTGAGE ASSISTANCE	\$0	\$0	\$0	\$40,000,000	\$40,000,000
BUSINESS AND AGRICULTURE	\$62,000,000	\$0	\$62,000,000	\$120,000,000	\$58,000,000
FEMA NONFEDERAL SHARE MATCH	\$105,000,000	\$0	\$105,000,000	\$130,000,000	\$25,000,000
INFRASTRUCTURE ENHANCEMENT	\$0	\$9,800,799	\$9,800,799	\$600,000,000	\$590,199,201
ADMIN AND PLANNING	\$66,278,880	\$0	\$66,278,880		
TOTALS	\$1,656,972,000	\$51,435,020	\$1,708,407,020	\$3,737,800,000	\$2,095,671,860

Glossary

Act of Donation: A form of property transfer without exchange of payment.

Applicant: All homeowners who are owner-occupants of a damaged property are applicants. All owner-occupants must sign program documents.

CDBG-DR: Community Development Block Grant – Disaster Recovery Program

Common Area Under Roof: The total area under the common roof is primarily interior, conditioned spaces, and for single-story homes, equal to the footprint of the house. The term is also synonymous with the eligible area. In addition, exterior spaces such as detached porches and garages are not considered in the eligible area.

Duplication of Benefits: A duplication of benefit is the receipt of funding from multiple sources for the same purpose. The Robert T. Stafford Disaster Assistance and Emergency Relief Act (Stafford Act) prohibits any person, business concern or other entity from receiving financial assistance from CDBG Disaster Recovery funding with respect to any part of the loss resulting from a major disaster as to which he/she has already received financial assistance under any other program or from insurance or any other sources. It is an amount determined by the program that may result in the reduction of an award value.

HCDA: Housing and Community Development Act of 1974

Housing Assistance Center (HAC): A location where applicants meet with case managers and schedule appointments.

HUD: Department of Housing and Urban Development

Low to Moderate Income (LMI) Household: A household is considered to be of low or moderate income if the household income (including income derived from assets) is at or below 80 percent of an area's median income. All income is based on the Area Median Income limits set annually by HUD for each parish or metropolitan statistical area.

Major/Severe Damages: \$8,000 or more of FEMA inspected real property damage or 1 foot or more of flood damage on the first floor.

New Construction: A replacement home that substantially exceeds the original footprint by 20% or more on the existing lot (if permitted) or the construction of a new home in a new location.

NFIP: National Flood Insurance Program. When the Program refers to NFIP in the context of eligibility or duplication of benefits, the Program is referring to private and public flood insurance programs that cover structural repairs resulting from flood damages.

Reconstruction: Demolition and rebuilding of an existing structure based on the program's building standards. For Solution 1 reconstructions, the home is built on the same footprint as the original structure and will not substantially exceed (limited to an increase of 20% or less) the square footage of the current or demolished structure. There is no restriction on Solution 2 homes. This requirement will subordinate to the local jurisdiction's building code requirements. Additionally, homeowners completing a Solution 2 reconstruction must hire a Louisiana licensed residential contractor

Rehabilitation: Repairs made to an existing structure based on the program's building standards.